



PPWC - Employer Trusteed  
Health & Welfare Plan

Participating  
Employers  
of the Plan

# Survey of Plan Members

Date:

Company (optional):

Your health and welfare benefits are provided through the collective agreement. The welfare plan is governed by a board of trustees, two union trustees and two company trustees. The trustees select companies to provide the different benefits outlined in the plan. A copy of the plan text which explains all the benefits is available on the PPWC national website at [ppwc.bc.ca](http://ppwc.bc.ca).

One of the tools the trustees intend to use to assist the local health and welfare committees and to monitor the performance of the various benefit providers will be this confidential survey. You will only be asked to provide the name of the company you are employed with so that the results may be shared with your local committee. Any information you provide will only be used by the trustees and shared with the local health and welfare committees and benefit providers to improve the delivery of the negotiated benefits.

1. Are you aware that your benefits are governed by a board of trustees?

Yes  No

2a. Are you aware of a local health and welfare committee in your mill?

Yes  No

2b. Have you ever used the resources available through the committee? (i.e., help with claims problems or return to work programs, etc.)

Yes  No

2c. Please comment about the assistance received from the committee:

3. Please number in which order you address any benefit problems to:

\_\_\_\_\_ Local committee

\_\_\_\_\_ Company rep

\_\_\_\_\_ Benefit Provider

\_\_\_\_\_ Other

4a. Are you aware that Pacific Blue Cross (PBC) is the supplier of the extended health and dental benefits?

Yes  No

4b. If you have used this benefit, how did PBC handle your claim?

Poor

Acceptable

Outstanding

Comments:

5a. Are you aware that Manulife is the supplier of your Weekly Indemnity (Non-Occupational Accident and Sickness) and the long term disability?

Yes  No

5b. If you have used this benefit, how did Manulife handle your claim?

Poor

Acceptable

Outstanding

Comments:

Please return the completed survey to: B. MacLeod, c/o Mercer Human Resource Consulting,  
Attn: Dimitra Tsourpis, 900 – 550 Burrard Street, Vancouver, BC V6C 3S8